

CLOUD CALLING IN MICROSOFT OFFICE 365

Streamlined, seamless, and simple – how cloud calling through Teams can help you maximise your Microsoft Office 365 investment



Many organisations are investing in Microsoft Office 365 – and for good reason. To remain relevant in today’s fast-moving digital environment, organisations need modern tools, for today and for the future.

Microsoft Office 365 is essential for organisations wanting to transition to a modern workplace environment. Its many benefits include the ability to work from anywhere, anytime; on any device with the ability for users and teams to work collaboratively.

But, as businesses discover, it’s not a simple matter of investing in Microsoft Office 365 and sitting back, reaping the benefits. There are still challenges to overcome.

THE NEED FOR A SEAMLESS ENVIRONMENT

One challenge many organisations face after investing in Office 365 is that the telephony and collaboration environments are separate. The constant need for employees to switch between telephony and collaboration tools could impact productivity levels.

To make the most of Microsoft Office 365, telephony and collaboration tools need to be integrated into a single environment.

- Improve workflow management
- Reduce media and device dependencies
- Integrate your call directory
- Optimise the calling experience

CLOUD CALLING FOR MICROSOFT TEAMS

To maximise investment in Microsoft Office 365, organisations need to extend the functionality of Microsoft Teams to include cloud calling.

Adding core telephony to Microsoft Teams truly transforms the way an organisation communicates with colleagues and customers. The benefits of cloud calling for Microsoft Teams include:

- a reliable and scalable collaboration and voice platform that provides continuous quality audio
- productivity and performance through a new collaborative platform
- an enhanced and engaging user experience for all employees – no matter where they’re located or what device they’re using

A JOB FOR THE EXPERTS

Adding core telephony to Microsoft Teams can be complex. But like all telephony platforms Australian businesses’ use, there are still important aspects to organise such as:

- configuring and supporting call routing
- connecting telephone numbers and,
- retaining existing phone numbers

Working with a trusted partner ensures these specialised aspects are seamlessly integrated. Plus, a trusted partner can continually assess the organisation’s needs to ensure they’re getting the most out of their investment.

HOW NEXON CAN HELP

THE ANSWER — NEXON ABSOLUTE

Nexon Absolute is a suite of Microsoft Office 365 complementary services delivered through a managed service. We have a wealth of experience implementing and deploying unified communications solutions.

Our experience includes helping companies and organisations maximise the benefit of Microsoft Teams by extending its functionality to include cloud calling.



NEXON ABSOLUTE FOR TEAMS

Nexon Absolute for Teams by Nexon Asia Pacific is a simple and flexible way of enabling PSTN dialling within your environment, giving you a truly integrated collaboration experience.

- Enterprise-ready voice capability
- SIP Trunks via Nexon AnySIP
- Simple call plans
- A range of handsets and headsets
- Delivered as a managed service

KEY BENEFITS



FILLING THE VOICE GAP.

Nexon Absolute extends its functionality to include enterprise voice features while leveraging Azure Voicemail. Nexon's AnySIP will allow businesses to keep their existing phone numbers and add new ones.



DISCOUNTED NETWORK CARRIER PLANS.

Nexon is one of the few Australian Managed Services providers who offer a complete Microsoft Unified Communications solution. In addition, businesses can gain access to Nexon's discounted network carrier plans, including the option to upgrade to an "all calls inclusive" monthly cap plan, with zero capital outlay from users



PAY AS YOU GO. PAY AS YOU GROW.

Nexon Absolute is a hosted access solution delivered as a service, on a pay-per-seat-per-month basis, giving businesses the flexibility to scale up and down based on their changing needs.



SIMPLIFIED MANAGEMENT.

Nexon manages your communications for you, freeing your IT team to focus on projects that can help grow your business.



SHARED RISK.

Nexon deliver a complete UC environment and customers only pay for what they use.



FLEXIBILITY.

Enjoy the benefits of a flexible solution with no upfront costs, and no minimum contracts.



THE NEXT STEP

Interested in finding out how cloud calling through Microsoft Teams can help your organisation make the most of Microsoft Office 365?

Contact us today for a non-obligation 30-day trial.*

Call us at **1300 800 000**, email us at **enquiries@nexon.com.au** or visit **nexon.com.au**

* Microsoft Office 365 licence not included and is required to qualify for the trial.

ABOUT NEXON

Established in 2000, Nexon Asia Pacific (Nexon) is a cloud and managed service provider helping clients run more efficiently, create better user experiences and explore bigger opportunities. We're a trusted technology partner for mid-market businesses, government agencies and not-for-profit organisations throughout Australia and the Asia-Pacific region. Nexon supports businesses on their digital transformation, from network to SIP, to business solutions and everything else in between, allowing clients the ability to work seamless across any cloud, anytime and any device.



Gold Enterprise Resource Planning
Gold Communications
Silver Cloud Productivity
Silver Datacenter

