

Our digital expectations are rising – can your council deliver?

Local governments are under increasing pressure to deliver seamless, efficient, and secure services while managing tight budgets and rising community expectations.

To meet these demands, councils must overcome four key digital challenges – and this is where a trusted network partner like Nexon Asia Pacific (Nexon) can help.



RELIABLE



Is ageing IT infrastructure slowing down service delivery?

Councils rely on digital systems to manage everything from waste collection to community services. But outdated, siloed infrastructure creates inefficiencies and delays.



Did you know?

Financial sustainability is the **top priority** for Australian and New Zealand councils.¹

Many councils still rely on **legacy systems** that limit responsiveness and scalability.



A modern, scalable network that streamlines operations ensures councils can respond faster and more effectively to community needs.



CONNECTED



Is poor connectivity limiting productivity across council sites?

Local governments operate across multiple sites, from town halls to libraries and service centres. Unreliable networks disrupt workflows and make remote work and mobile service delivery difficult.



Did you know?

Many councils still lack **end-to-end visibility** over their network performance.

Hybrid work is here to stay, requiring secure and flexible IT solutions.



Fast, reliable connectivity across all council sites enables staff and service teams stay connected wherever they work.



SECURE



Are you confident in your council's cybersecurity?

Councils manage vast amounts of personal data, from ratepayer information to service requests. Without strong cybersecurity, they are vulnerable to data breaches and cyberattacks.



Did you know?

Government agencies are among the **most common targets** for cybercriminals.²

Many councils **lack proactive security monitoring** to detect and prevent breaches.



Advanced cybersecurity is crucial to protect council networks, prevents cyber threats, and ensure compliance with data security regulations.



FUTUREPROOF



Are disconnected digital services impacting community engagement?

Residents expect seamless access to council services online – but disconnected systems and outdated platforms make it difficult to deliver user-friendly, digital-first experiences.



Did you know?

Councils with **integrated digital platforms** could substantially boost **resident engagement**.

Smart technology can **enhance public services** while reducing operational costs.



A fully integrated digital network enables councils to improve online service delivery, resident engagement, and digital transformation.



Does any of this sound familiar?

If these challenges are impacting your council, Nexon can help. We understand the unique needs of local government and deliver the fast, secure, and flexible networks councils need to support the communities they serve.



With expertise in networking, cybersecurity, and digital transformation, we help councils improve service delivery, safeguard data, and future-proof their IT infrastructure.

Let us take the complexity out of modernising your council's IT systems, so you can focus on serving your community.

→ **Learn more:** Check out our latest ebook

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