

MANAGED I.T. SOLUTIONS FOR LEGAL SERVICE PROVIDERS

Deeply connecting people with innovative technology in productive and efficient ways. Nexon delivers I.T. for the dynamic business in the legal profession.



RETHINKING THE BUSINESS OF LAW

Digital transformation is leaving no stone unturned. The impact of digital and other challenging factors such as globalisation, consolidation and new industry entrants are affecting Australian legal service providers with increased competitive pressures and squeezed fees, resulting in a call for better productivity, workflow and process efficiency as well as modernisation of law as a knowledge-based business.

THE BENEFITS OF TRANSITIONING OR OUTSOURCING I.T. SERVICES THROUGH NEXON ASIA PACIFIC'S MANAGED I.T. SERVICES ARE MULTI-FOLD:

- Improves cost efficiency by consolidating technology procurement and paying only what you use and when you need it.
- Accelerates business impact, efficiency and productivity through the transformation of service architecture and the use of simplified technologies.
- Long-term reduction of risk through fixed cost and consumption services and performance-based Service Level Agreement (SLA).
- Simplification and enhancements of information technology service delivery to end-users and customers for better experience.
- Enhance service management with Nexon as your single point of contact for all technology services and requirements.
- Shifting the burden of daily maintenance or the need to upgrade systems as technology evolves to a third party.
- A simplified managed service offering that consists of a fixed cost service model that will evolve through its lifecycle with consumption-based services that come with the agility to change as required.

Your organisation will also be taken care of by a dedicated Account Manager, Service Delivery Manager backed by a strong team of engineers ensuring all components of your technology solutions are proactively managed and supported.

NEXON MANAGED I.T. SERVICES FOR LEGAL SERVICE PROVIDERS INCLUDE (AND NOT LIMITED TO):

Workspace Everywhere: Increase cost efficiency, productivity and user experience with fixed cost end-user workspace including Desktop-as-a-Service, devices, support, productivity applications, and unlimited file storage, national and mobile calls.

Secure Networking: Enhance resource sharing through the utilisation of fixed cost managed wide area network (WAN), local area network (LAN), wireless access and security services to protect critical and important corporate assets.

Application Hosting: Consumption-based managed delivery of your virtual business applications hosted in Nexon's secure cloud environment whether it is public, private or hybrid. Taking away your need to invest in any hardware.

Single Sign-On Access: Simplified and secure service access for end user through single sign-on, giving them the easy-to-use one-click access with only one set of credential to required applications in a secure cloud.

OTHER SERVICES:

- Consulting and design services
- Project management
- I.T. migration services
- Other services where applicable and required
- Buyback of existing equipment (terms & conditions apply)

NEXON MANAGED I.T. SERVICES FOR LEGAL SERVICE PROVIDERS



WORKSPACE EVERYWHERE*

Focusing on the tools and resources you need to achieve your business goals, Nexon's productivity suite of services offer all you need in a simple per-user pricing model. Nexon's unified communications solutions enable you to overcome IT obstacles with state-of-the-art collaboration software to keep your business productive. We know that your business and firm is constantly changing and so is our suite of services built for you, which you can easily scale according to your need.

Workspace everywhere is available in three productivity plans: **Desk Worker**, **Mobile Worker** and **Executive**.



SECURE NETWORKING

Managed security services including:

- Application-aware firewall services
- URL filtering and enterprise-grade virus protection
- Secure remote access
- Advanced threat prevention
- Management and reporting

Secure private network to connect all sites/offices behind Nexon's security service and deliver applications to end-user with quality of service (QoS). Nexon managed services (switching and wireless) for your existing network infrastructure is billed on a fixed monthly cost basis. When I.T. needs to be replaced, Nexon offers a monthly "as-a-Service" as required.



APPLICATION HOSTING

A managed private cloud solution to host your business applications, this consumption-based platform will enable legal service provider to scale and change business applications when required without an associated investment in hardware. Whilst Nexon will manage services at all levels of the application hosting from hardware through to application and IT support.



SINGLE SIGN-ON ACCESS

Using single sign-on access, legal service providers are able to mitigate risk relating to accessing third-party sites as user details will not be stored or managed externally. It will also increase cost efficiency and productivity through reducing the need for IT support as well as to remember multiple sets of passwords by end-users.

* WORKSPACE EVERYWHERE PRODUCTIVITY PLANS

Plan	Equipment may include:**
DESK WORKER	<ul style="list-style-type: none"> • Managed desktop with thin clients • Plantronics Blackwire 500 USB Headset
MOBILE WORKER	<ul style="list-style-type: none"> • Microsoft Surface Pro 4 + Dock • Plantronics Voyager Legend UC Bluetooth Headset
EXECUTIVE	<ul style="list-style-type: none"> • Lenovo X1 Carbon Ultraportable Touchscreen Notebook + Dock • Plantronics Focus UC Bluetooth Headset

All plans come with:

- End-user training
- File backup and recovery (7-year retention)
- Unlimited support 24 x 7 x 365
- Unlimited national and mobile calls (Applies to Skype for Business) within Australia
- Microsoft Office 365 and additional services
 - + Office applications
 - + Business class e-mail
 - + Unified communications – voice, video, chat and presence
 - + Team document collaboration
 - + Private business social network

** Tailored to specific needs.

I.T. FOR THE DYNAMIC BUSINESS

LAYING THE FOUNDATION TODAY FOR YOUR FUTURE PRACTICE.



ABOUT NEXON

Established in 2000, Nexon Asia Pacific (Nexon) an Australian managed and cloud service provider, has been providing dynamic I.T. solutions to clients across commercial, public and not-for-profit sectors.

With offices across Sydney, Melbourne, Brisbane and Canberra, and a group of highly skilled professionals supporting clients throughout Australia and Asia-Pacific region, Nexon provides a wide array of solutions offerings including cloud infrastructure and services, unified

communications, managed security services, business continuity, secure network and business applications.

Nexon is committed to creating true partnerships with clients to transform the way they interact with technology and their customers. Nexon has also won numerous awards over the years for its development of innovative cloud and unified communications solutions.

To find out more call us at **1300 800 000**,
email us at enquiries@nexon.com.au or visit nexon.com.au

nexon[™]

I.T. FOR THE DYNAMIC BUSINESS