

# Unified Communications and Collaboration

Nexon's unified communications and collaboration solutions can reinvent productivity in your workplace and empower your employees to work smarter, not harder.



The world of work has changed forever. The traditional 9-5 desk-bound structure is now a thing of the past. Your dynamic organisation needs a collaborative ecosystem where staff, contractors, suppliers, and customers can communicate anywhere, anytime, on any device.

At Nexon, we understand your organisation is unique. That's why we take the time to understand your specific requirements to ensure we design the optimal working environment for your people, wherever they are.

Whether you're a large enterprise with legacy infrastructure, a cloud-based start-up using Microsoft 365 services, a local government agency needing to meet increasing resident demands, or an education institution providing long-term, sustainable solutions to meet the requirements of today's students and staff now and in the future, Nexon's unified communications and collaboration solutions can transform your team's working environment to ensure your employees are reaching their full potential.

## Unlock the value of Unified Communications and Collaboration in your organisation and experience:

- Streamlined processes
- Greater flexibility with remote working
- Smarter communication
- Reduced costs
- Improved efficiency and a boost to team productivity
- Enriched customer experience and customer-centric communications

## Consulting

Combining technical expertise with meaningful business solutions.



Digital transformation doesn't have to be complicated. Let our in-house experts unlock the true potential of your workforce with intuitive solutions that fit your way of working, not the other way around. Our team has the unique ability to bring together a wide range of managed services to deliver purpose-built solutions designed specifically for your organisation.

- Holistic service offering
- Tailored solutions
- Trusted partner
- Australian-based 24/7 support

## Managed voice and telephony solutions

Providing smarter communications, for anyone, anytime, anyplace, and on any device.

We develop ICT architecture that works best for your workplace, enabling your employees to communicate how they want, when they want, from where they want. Our unified communication and collaboration solutions unite connection with convenience, to boost workplace productivity, increase employee engagement, and maximise efficiency.



- Hosted PBX solutions
- Video conferencing solutions
- Call centre solutions
- SIP Trunking

## Workplace solutions

Delivering complete end-to-end communication and peripheral solutions

Whether you're a road warrior, a contact centre agent, work from office headquarters or just enjoy connecting with others, we have you covered. We offer a range of reliable handsets, headsets, wireless devices and earphones to amplify your communication experience. Our products are platform-agnostic and integrate seamlessly with Nexon's managed voice and telephony solutions.



USB and Bluetooth headsets



Handsets



Portable speakers



Video conferencing systems

## Managed services

Take the stress and hassle out of your day by having Nexon's experienced Managed Services Team support your communications and collaboration environment.



A collaborative cloud environment can be complex to manage, but we eliminate the hassle.

Partner with us to harness the true power of unified communications and dramatically improve how people in your organisation come together to meet, manage workflows, and share ideas.

## Proven success

We've helped many organisations take the leap into a more productive, managed service environment.

“ Nexon understands our business needs and technology – it's a great recipe for a continued partnership that initially started with network support and now extends to include managed services, unified communications and security, partnering in our overall digital transformation journey.

Nick Culpitt  
Cerebral Palsy Alliance

“ Delivering all the ICT infrastructure we required, through the cloud, was a visionary concept. We now have an ICT environment that delivers much better scalability, availability, and performance than previously possible.

Justin Thomas  
Noosa Shire Council

“ Nexon's ability to find creative solutions to our challenges is a key part of our working relationship. They are dynamic, very agile and responsive, and able to put things together on the fly.

Adam Irwin  
Pitcher Partners

We work closely with clients to meet their organisational objectives, improve processes, and provide them with solutions that not only meet their current requirements, but also future needs.



## Why Nexon?

With a proven track record spanning two decades, and certifications covering the end-to-end digital needs of today's organisations, we are the partner of choice for organisations just like yours.

For two decades we have been providing clients with a broad range of consultancy and technical experience across technology specialties – from network and telephony through to business applications and devices.

Unlike other service providers in the marketplace, we have the unique ability to bring together a wide range of managed services to significantly improve your day-to-day operations.

From network, cloud services, unified communications, business solutions, right through to desktop and day-to-day support, our experts handle your working environment so you can focus on what you do best.

We deliver cutting-edge, boundary-pushing solutions that enable your dynamic business to run more efficiently, create better user experiences, and explore bigger and better opportunities.

### The Nexon advantage

**Our track record** – 20 years' experience delivering digital solutions across the end-to-end IT stack for mid-market and enterprise clients, including government agencies, education, healthcare, retail, and others. Our heritage lies in network and communications.

**Certified partner** – We are proud to be a certified partner of multiple global vendors providing best-in-class solutions that are fit for purpose and suit your organisational needs, including Zoom, Genesys, nbn, Microsoft, Cisco, ServiceNow, NetApp, Poly, and more.

**Our core principles** – We genuinely care in delivering the best solution to meet your organisational outcomes, and we are committed to exceeding your expectations.

**Delivery model** – Team Nexon designs, implements & supports your entire digital environment – from the network infrastructure, to the telecommunications systems and applications, right through to delivery to the desktop and day-to-day support.

To find out more about Nexon's unified communications and collaborations solutions, call us at **1300 800 000**, email us at [enquiry@nexon.com.au](mailto:enquiry@nexon.com.au), or visit [nexon.com.au](http://nexon.com.au)

