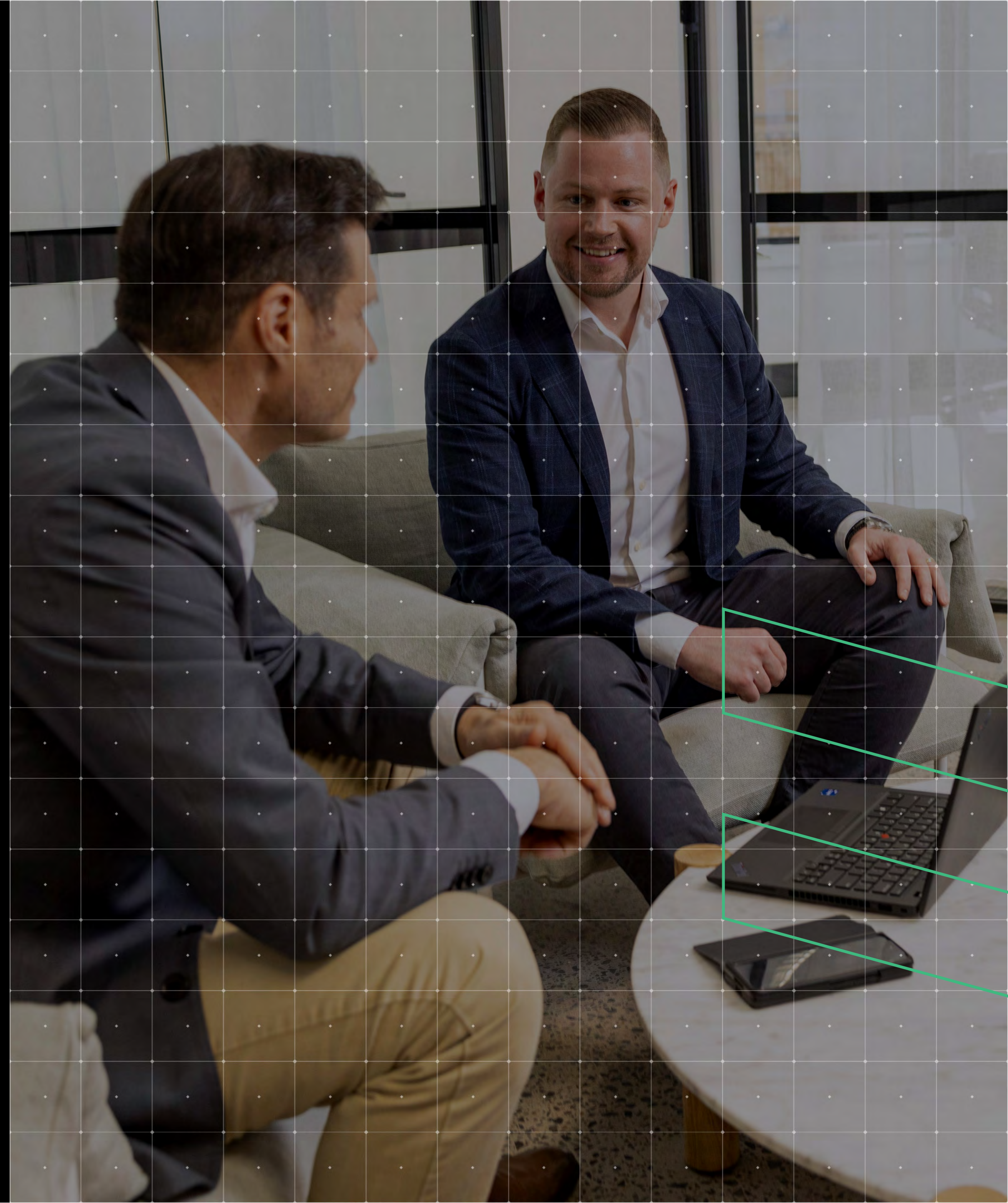




Nexon Asia Pacific

A digital consulting and managed services partner that helps mid-market and government organisations to drive business productivity, continuity, and change.





Our uniquely broad suite of solutions enables us to deliver the secure, reliable, and **integrated** solutions that our clients need.

But it is our engagement model that really sets us apart, because in short, **we care.**

With Nexon, you get:

- Strategic and knowledgeable consultants who deliver a roadmap that ensures investments in systems align with business plans.
- Experienced and dedicated people who empowered to challenge conventional thinking and accelerate positive change.
- Transparent commercial models and flexible agreements that share the risk.
- Responsive and agile service delivery that is consistently measured and improved for customer satisfaction.

The outcome? Nexon will take you from uncertain to confident, from overwhelmed to empowered, from reactive to future-proofed.

Look to the future, with Nexon.



Offices in Sydney, Adelaide, Brisbane, Gold Coast, Melbourne and Newcastle



Integrated end-to-end solutions



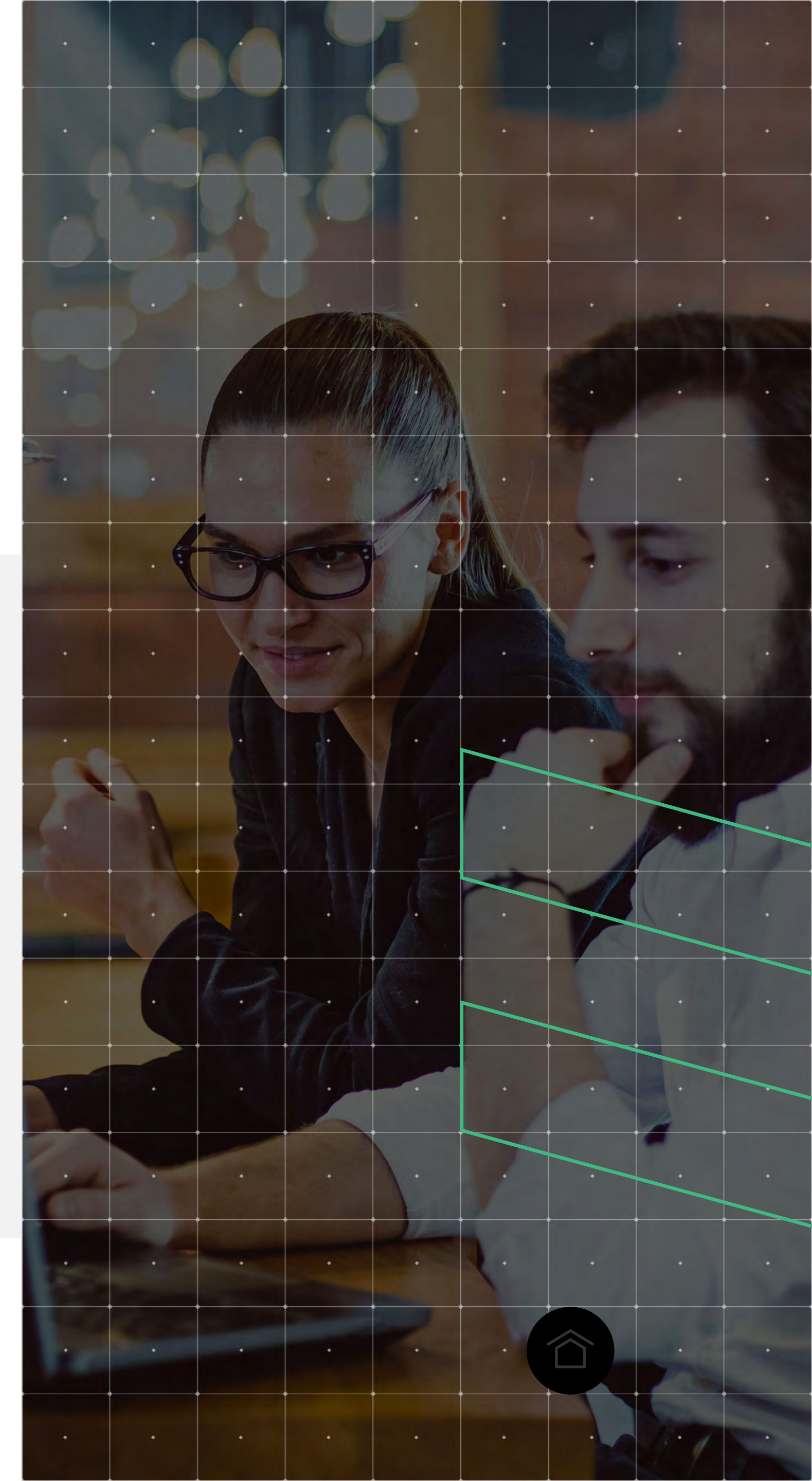
More than 500 dedicated professionals and local support team



Servicing clients across multiple industries



Certified, award-winning, next-generation managed service provider



Nexon services

We help our clients to get ahead of organisational expectations, improving productivity, continuity and efficiency in high-pressure environments.

Our services extend to include:

Advisory

As an end-to-end provider, we are able to deliver you clear strategic direction by defining a pragmatic and actionable roadmap across your techstack.

Project implementation

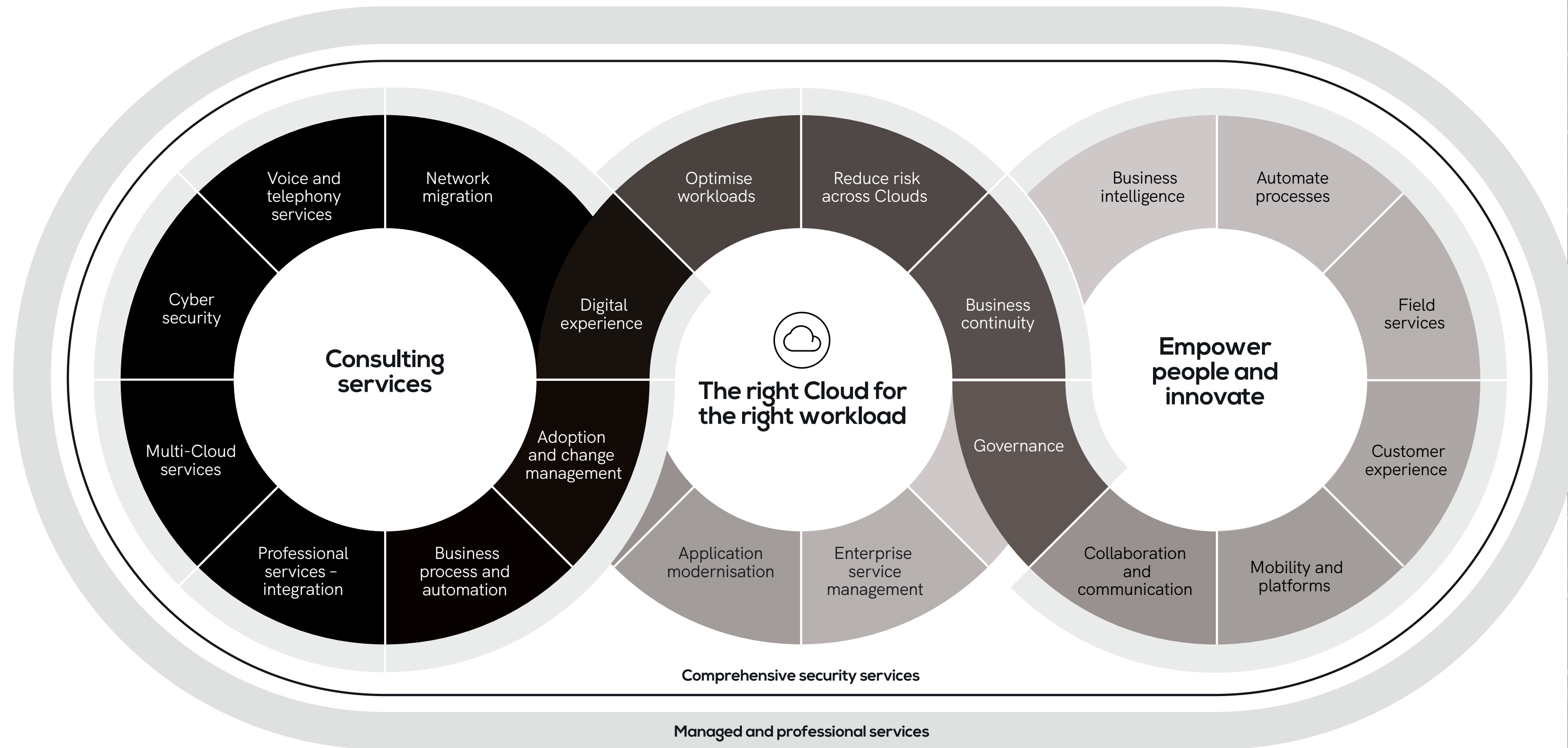
We invest time in understanding your organisation to align our delivery methods with your expectations and needs needs at all levels: technology, organisational, user, and change management.

Managed services

We deliver a much more strategic, long-term solution delivered by proven specialists in Security, Networks, Cloud, Unified Communications and Digital Solutions. Gain greater control over capital and operational expenditure while improving user and customer experience.

Your end-to-end technology partner

Our full suite of solutions and services seamlessly integrate to deliver real value to your organisation. We don't just bring business technology expertise, we bring understanding, flexibility, lateral thinking, and experience. Our high-touch delivery and integrated approach ensure you feel empowered and equipped to move forward with the needs of the organisation while delivering accelerated digital transformation.





Our solutions

Our depth of expertise and experience has significantly grown to span across a large number of technology solutions and industries. This growth has come as we continually strive to expand our skills to bring together a complex suite of technologies and simplify them for our clients.



Network

We help organisations to lay the foundation for cloud adoption and digital transformation by optimising, simplifying, and scaling connectivity.

At Nexon, we take the time to understand your business situation and provide the best solution that will fix problems today — and scale with the organisation tomorrow. We merge technical rigour with strong business acumen and a future view to create commercially sound outcomes for you.

Optimise

Deliver your applications from wherever they are

Secure, multi-site, multi-cloud connectivity, utilising the most optimal services beyond your network boundaries.

- SD-WAN
- WAN Access Services
- Direct Internet Access
- LAN & Wifi

Simplify

Simplify application connectivity

Reduce complexity, consolidate vendors, and gain cost efficiencies with better network connectivity.

Scale

Gain easy access and better performance to any cloud - securely

We architect your roadmap with network and security in mind, to accelerate your organisation's ability to transform and adopt technology. Plus, we have the scale to grow with your requirements as your organisation evolves.

- High speed backbone
- Direct peering with cloud providers

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Security

Our Cyber Security services are **scalable, flexible, and tailored to the size and risk appetite of your organisation.**

By working to first map and evaluate security maturity, we reduce and mitigate risk by remediating vulnerabilities and reducing security incidents. This ensures your organisation has the necessary foundations and tools to be both forewarned and forearmed. A fully modular and scalable service, our solutions are tailored to every client's needs.

Consult

We work with you to understand and define security needs and future requirements; ensuring opportunities to secure and protect organisational assets are optimised from strategy to delivery. Our services range from cyber security posture audits and risk assessments, to security strategy development, through to training and educational resources to ensure that security controls, strategy, and policies are optimised.

Detect

Our detection capability collects and correlates events from security infrastructure, network, and endpoints to detect, manage, and process vulnerabilities and alerts. Additionally, it allows for prompt prioritisation and swift actioning of remediation activities to re-secure environments efficiently and effectively.

Assure

Our security assurance services undertake independent testing and incident simulations to ensure networks and applications are secured. In addition, your teams are equipped and able to respond with minimal disruption in the fastest time frame — mitigating risk and providing assurance at every level.

Respond

We provide scalable and modular support for our clients, ranging from augmentation of security capability to a fully managed service. Our incident management capability is focused on remediating security breaches, SecOps automation, and Security Incident Response.

Secure

We design, define, deploy, and optimise information security solutions to secure your corporate assets, infrastructure, and networks. These solutions improve performance, productivity, and protection for organisations and provide a secure and sustainable future.



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Unified Communications

Seamless unified communications and collaboration anytime, anywhere.

We offer holistic voice and video conferencing, contact centre, and workplace solutions so that your team can be productive anywhere, and from any device.

Managed voice

Our Unified Communications and collaboration solutions unite connection with convenience, to boost workplace productivity increase employee engagement, and maximise efficiency.

Contact centre

Boost customer satisfaction and enrich relationships across all your communication channels with a single hosted Cloud contact centre solution delivered as a service, on a pay-per-seat-per-month basis.

Workplace solutions

Choose from our range of reliable handsets, headsets, wireless devices, and earphones to amplify your communication experience.

Our products are platform agnostic, and integrate seamlessly with our managed voice and telephony solutions.

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Cloud

The right Cloud for the right workload

Achieve performance and scalability in the Cloud. Our flexible, 'any Cloud' model is delivered by experienced, certified consultants to meet your organisational needs. We consult on, transform, secure, protect, optimise and manage your critical data and applications with both expertise and care.

Nexon Cloud

Access the right mix of cloud services and cloud-ready infrastructure to meet your users' expectations, now and in the future.

Public Cloud

We can help you maximise your public Cloud investments, all the while ensuring you have comprehensive visibility, retain control, and keep your technology budget in check.

Private Cloud

Nexon delivers single-tenant, dedicated environments and state of the art infrastructure for organisations requiring maximum security and performance.

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Digital Solutions

Successful organisations engage and empower clients and employees in a seamless, productive way. Nexon helps to remove the friction that substandard systems and processes create. Improve your employee morale and productivity, streamline the customer experience, and experiment and innovate - securely - with Nexon.

We help you to:

- **Plan your future** - With an end-to-end digital roadmap, ensuring the journey to the end result is aligned with your objectives and current environment.
- **Equip your people** - Supporting them along the entire journey, from change management, to solution implementation, to user adoption.
- **Accelerate digital transformation** - Continually improving both employee and customer experience by driving data integrity, insights, and access throughout your organisation.

Plan your future

Plan your future

Professional services to uncover needs

We take the time to uncover and understand your needs, before scoping a solution at the scale and pace that suits your organisation.

In order to ensure we are delivering continuous value from the very start, we consider steps that clients have already taken, and gaps they've not yet covered.

Our professional services extend beyond the technical scope and include a people-led change management approach to ensure the right outcomes and experiences are achieved.

We consult across:

- Customer experience
- Enterprise service management
- Data strategy
- Application modernisation
- End-to-end architecture
- Change management strategy

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Equip your people

Equip your people

Experienced implementation, delivered with care

Our experience, depth of knowledge, and expertise enables us to connect the organisational need with the appropriate technological solution, ensure user adoption and functional improvement and longevity.

Nexon expertly implements and supports a range of digital solutions, primarily built on public cloud technologies extending to extending to include Microsoft 365, Microsoft Azure, Microsoft Dynamics 365, ServiceNow, and AWS. Leveraging these platforms, and deploying digital workflows

and automation, enables boundary-pushing solutions that create greater efficiencies and opportunity for your organisation across several functions in a unified experience.

We enable your people by providing:

- Actionable insights and access to data
- Automation and intelligence
- Optimised processes and operations
- Enterprise resource planning (ERP) solutions
- Consistent and scalable ways of working

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Accelerate digital transformation

Accelerate digital transformation

Tailored plans to suit the needs of your organisation

Whether on the path to accelerated growth, or standardising and optimising your environment, Nexon has a digital solution that offers the right capability for your needs, objectives, budget, and risk profile. We tailor and integrate solutions in new and different ways across your organisation.

Professional services include:

- Integrate and manage client platforms to improve user and customer experience
- Workflow and process automation
- Intelligence lead insights
- Customer engagement
- Device Management
- IoT
- Application development
- DevOps

Industry-specific solutions

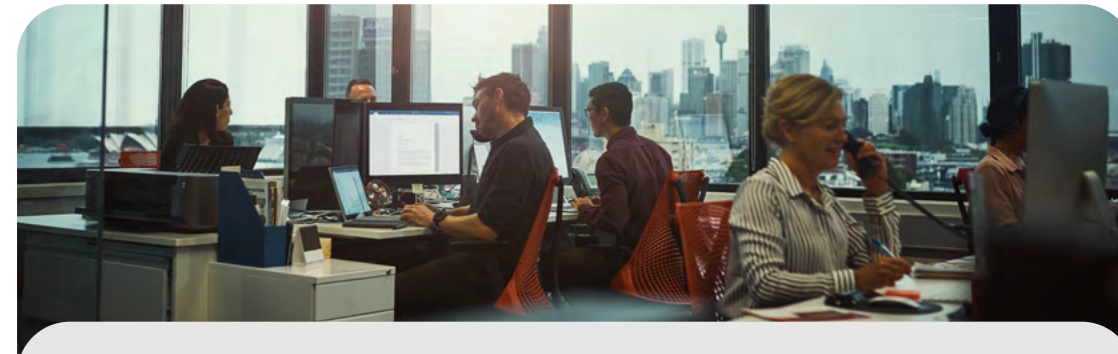
We don't believe in one size fits all. Our team has deep expertise and extensive experience deploying technology solutions designed to solve sector-specific challenges.



Social sector, charities and membership organisations

Communicating with, and delivering benefit to, members, donors, and other stakeholders is at the heart of the social sector.

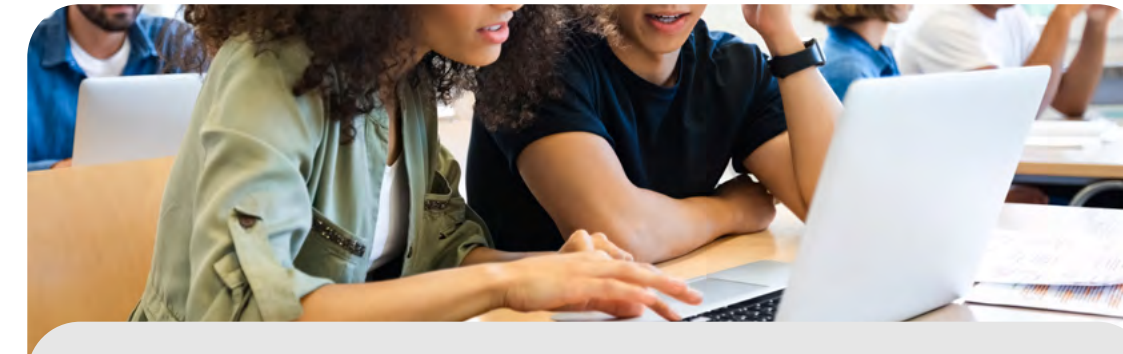
Our technology solutions will be designed to ensure you maintain a 360-degree view of all interactions, and cope with sector-specific requirements like the administration of NDIS funding.



Public sector solutions

Meeting client and community expectations means thinking differently. The right technology can help the public sector transform operations to make better decisions, innovate, improve compliance, and increase staff satisfaction.

We have been providing public sector clients with a broad range of consultancy and technical expertise across technology specialties - from security, network, telephony and business applications through to enterprise, mission critical, and clinical messaging.



Higher education

Digital answers for your tertiary institution. Nexon's higher education technology solutions ensure your students and staff are empowered to do their role and to do it well.

Ensure excellent experiences — even with the most siloed tech stack, with highly integrated solutions which bring together all of your departments. Unify separate platforms with intelligent workflows across the organisation connecting HR, payroll, IT, facilities, and more.



Other industries

The marketplace is crowded. Everywhere you go, there is more competition and there are bound to be some who want a piece of your market. If you are just another business, you will not compete well. Optimising your business processes, enhancing communications and collaboration, and engaging with your clients effectively and securely are the keys to success.

We support a number of sectors to future-proof their operations across Financial Services, Retail, Healthcare, HVAC, and Wholesale Distribution.

Partnerships

Behaving as an integral team member on all IT-related matters, we adopt the right mix of technology, partners, and support to help clients navigate an unpredictable and competitive business. At a more consultative level, Nexon also helps clients to identify where new and emerging technologies could be applied to their business so they can respond to emerging opportunities.



Awards

- 2025** ServiceNow Consulting and Implementation Partner of the Year, Specialist – APAC
- 2025** ServiceNow Rising Start Partner of the Year – APAC
- 2024** HPE Aruba Networking Platinum Partner of the Year
- 2024** Genesys APAC Digital and AI Partner of the Year
- 2023** Fortinet Partner of the Year Award
- 2023** Elastic ANZ Top Managed Services Partner
- 2023** SentinelOne ANZ Partner of the Year Award
- 2023** Genesys' Australian Partner of the Year
- 2022** Alcatel Lucent Enterprise Vertical Growth Award for the Healthcare Sector
- 2022** Genesys' Australian Partner of the Year
- 2021** Veeam VCSP Partner of the Year Australia
- 2021** Modernising Infrastructure Award
CRN 2021 Impact Awards
- 2021** Genesys' APAC Emerging Partner of the Year
- 2020** Alcatel-Lucent Enterprise Accredited Business Partner
- 2019** Alcatel Lucent Enterprise Best Vertical Partner
- 2019** NetApp Partner Awards Australia and New Zealand – 2019 Cloud Provider of the Year
- 2019** NetApp Partner Awards Australia and New Zealand – 2019 Data Visionary of the Year
- 2019** Alcatel-Lucent Enterprise APAC Award – 2016 Best Partner of the Year (Cloud)
- 2016** Optus Wholesale – Innovating for Excellence Award
- 2016** Veeam ProPartner of the Year – 2015 Australian Cloud and Service Provider of the Year

Your partner in excellence

To achieve an effective technology solution focused on commercial outcomes, you need a certified partner that truly understands your organisation. Backed by our partner certifications, we have been delivering technology solutions that solve real organisational problems for decades. Working with many of Australia's leading companies, our proven methodologies continue to add business value with real-world benefits for our clients.

Certifications



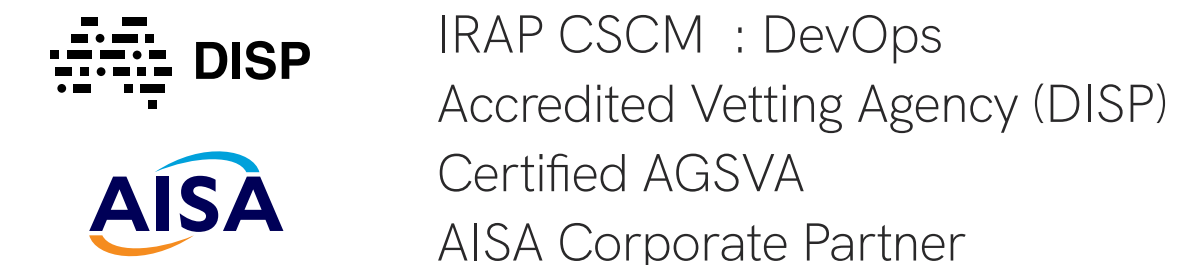
ISO 9001:2015 Quality Management Systems
 ISO/IEC 27001:2013 Information and Communication Technology (ICT) Solutions and Support Services
 ISO 14001:2015 Environmental Management
 ISO 45001:2018 Occupational Health and Safety
 CREST Penetration Tester

Government contracts, initiatives and accreditation



NSW (SCM0020, buy.nsw)
 VIC (MAV, e-services)
 WA (WALGA)
 QLD (ICT SS SS1303 – GOVT, BUS248-0415 B – ICT, BUS248-0415 D – ICT)
 Federal DTA ICT Panels Hardware-Telco-Cloud-Software-Services

Government and private sector initiatives



IRAP CSCM : DevOps
 Accredited Vetting Agency (DISP)
 Certified AGSVA
 AISA Corporate Partner



Look to the future, with Nexon

Take the next step.
Get in touch with the Nexon team.

-  1300 800 000
-  enquiries@nexon.com.au
-  nexon.com.au

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