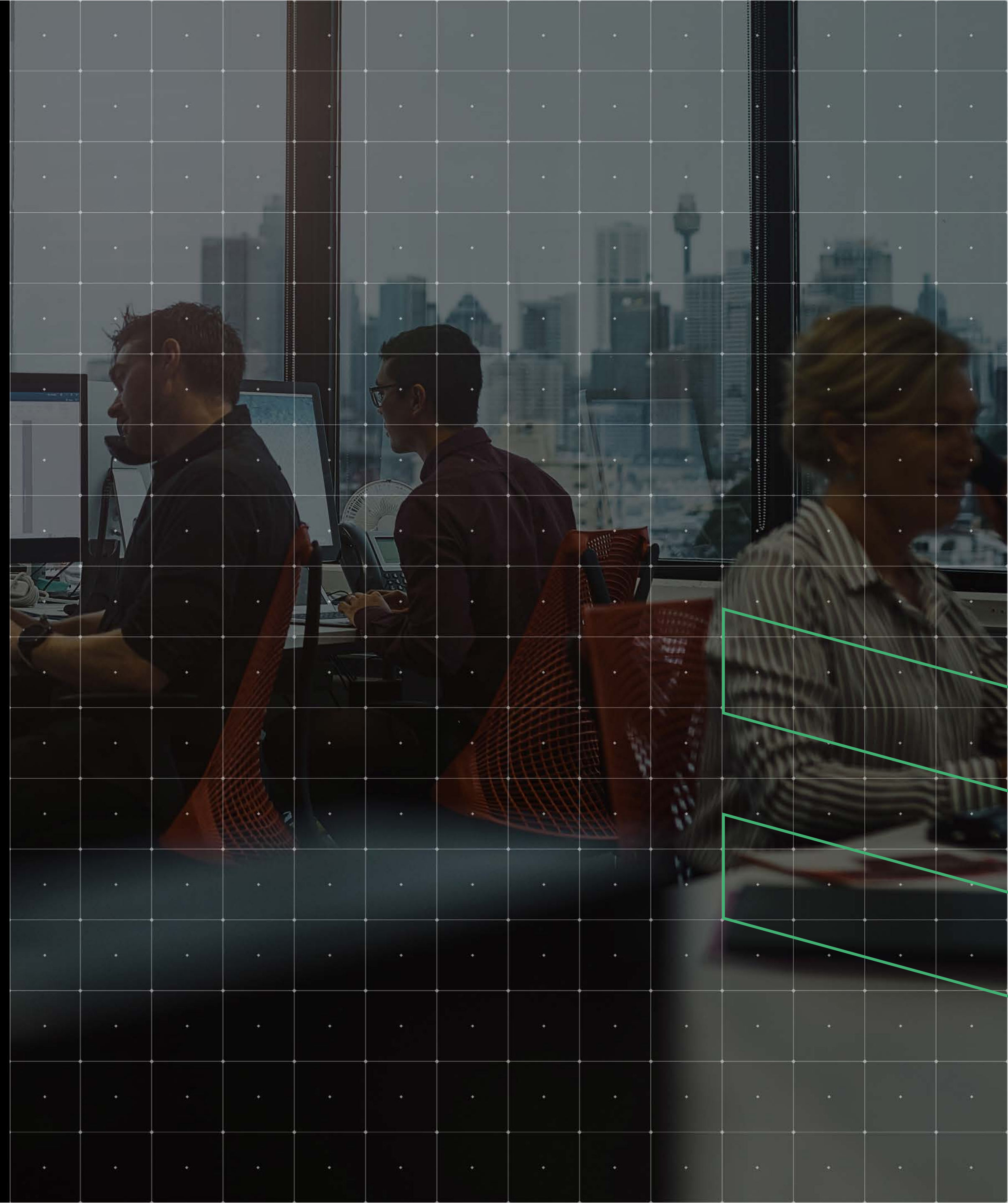




# Taking government service delivery into the future

Through powerful technology, tailored digital solutions, and managed services, Nexon supports local government agencies to optimise the way they deliver vital services.

The result? Less complexity, optimised costs, boosted efficiency and greater community trust.



## Discover a better way to deliver vital services

As a local council striving to support your community in the most efficient and effective way possible, your organisation faces a raft of unique challenges.

From ensuring fast and continuous service delivery to maintaining trust with adequate cyber security — all while controlling budgets — you need the peace of mind that your infrastructure and data is flexible, secure, and scalable.

With end-to-end technology solutions and local government expertise, Nexon empowers your team to meet its mandates with the speed and agility you need.

By working closely with you, our expert consultants can design and deliver fit-for-purpose solutions that improve performance, service delivery and outcomes for both your staff and your community.

### Empowering local councils to do more with less:



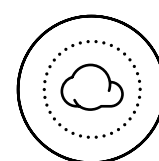
Ensure business continuity and enhance service delivery with secure, agile and scalable network architecture that's always available.



Take community engagement to the next level while equipping employees with seamless, unified communication that leverages the latest technologies.



Provide residents with the peace of mind that their data is protected and secure, with tailored cyber security solutions that mitigate risks.



Boost performance, agility, speed, and scalability, with powerful Cloud solutions designed to fit your needs and workload.

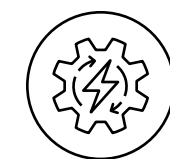


## Optimise your network for seamless connectivity

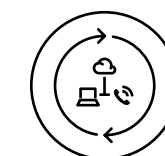
To provide the flexibility and reliability both your residents and employees expect, you need a fit-for-purpose network that's scalable, simplified, and secure.

With streamlined Cloud migration, application modernisation, and optimised network infrastructure that's agile yet robust, Nexon empowers local government organisations with enhanced connectivity and speed, without compromising the security of systems and data.

Our adaptable, hybrid delivery lets you reduce complexity, gain cost efficiencies, and improve business continuity—all while taking advantage of the latest technologies and services.



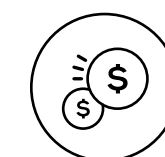
Benefit from enhanced speed and availability, with the power to deliver your applications from wherever they are.



Reduce the complexity and cost of managing and deploying static WAN architectures, allowing you to scale connectivity across new site and community locations.



Gain visibility and control over your network, with the peace of mind of 24/7 management and monitoring to ensure continuity.



Simplify billing processes, streamline procurement, and get the most out of your budget with better value for money.

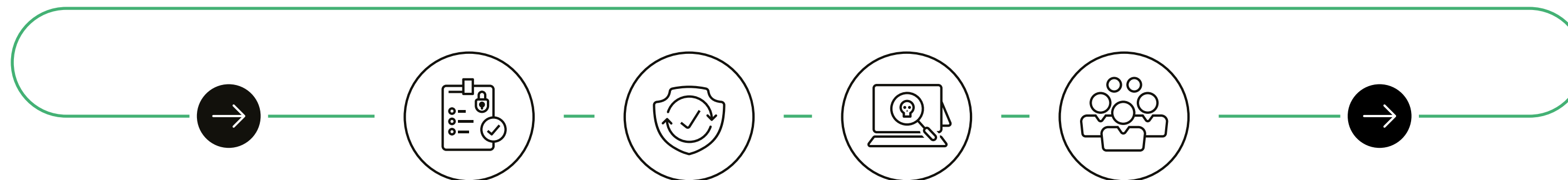
**Is an ageing network infrastructure frustrating your employees and residents alike? Our end-to-end Network services can help reduce the complexities**

# Improve cyber security and mitigate your risk

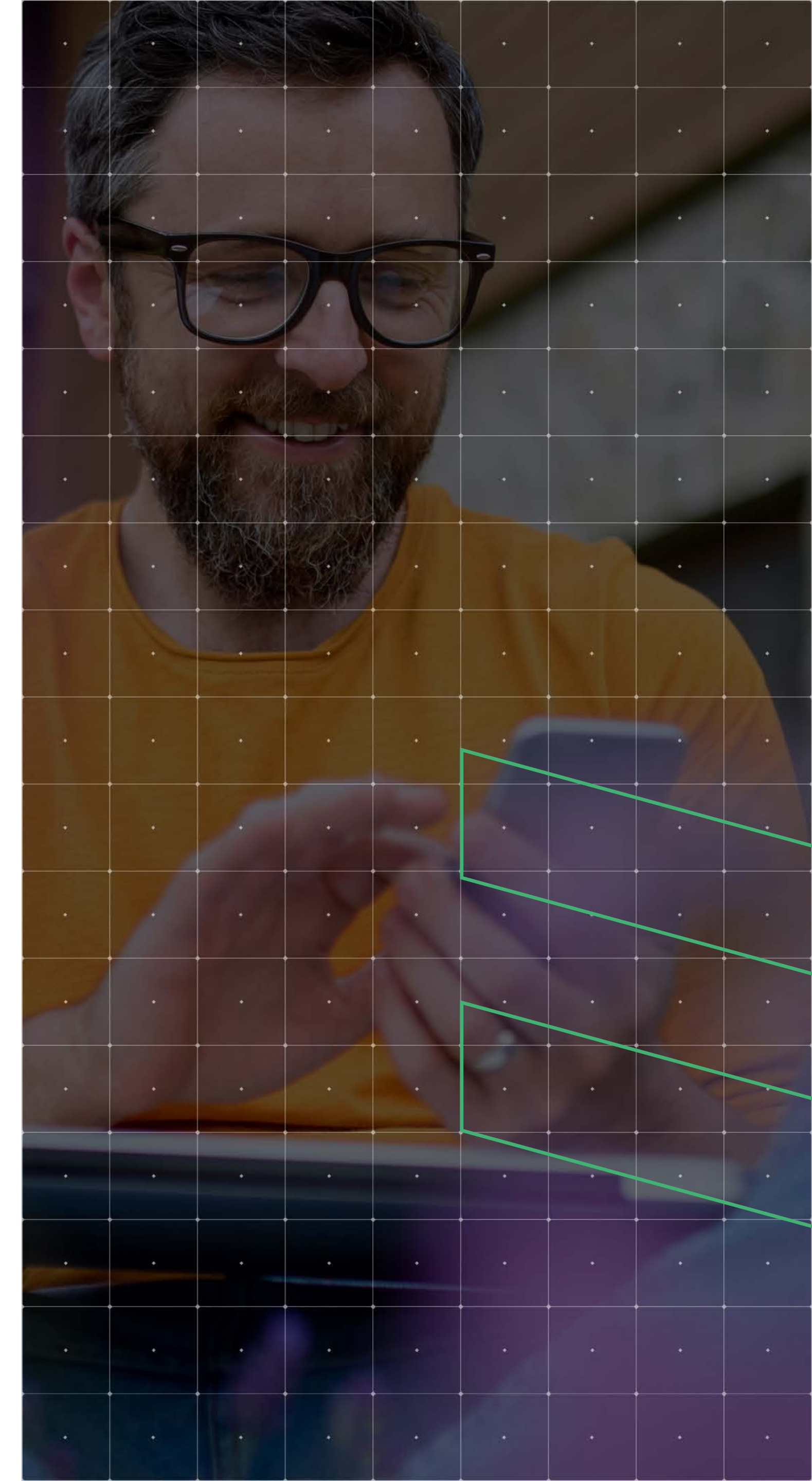
Reassuring residents that their data is protected is a critical consideration for any local government agency. Implementing appropriate controls and processes within a governance framework goes hand in hand with continuous service delivery.

By working with you to understand and mitigate risks — both now and in the future — Nexon can help you to maintain the trust of your community, with improved security that's tailored to your needs.

With a modern security architecture that is modular and scalable our team of specialists can secure your data without impacting service availability, allowing you to better serve your community.



**Accelerate your essential 8 compliance with our essential 8 assessment and roadmap.**



## Elevate resident engagement and customer experience

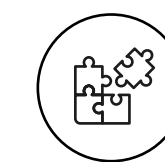
Today, your ratepayers expect increasingly convenient and engaging ways to access the information they need. Meanwhile, improving communication internally can boost efficiency and collaboration for your employees.

Our combined client experience and unified communications environment eliminates fractured technology systems, empowering your staff with seamless communication tools and best-of-breed Cloud solutions.

We'll work with you to architect a fit-for-purpose, affordable CX model that allows users to connect easily, with scalable solutions that ensure you can deliver the best experience to your community and your workforce.



Adopt a hybrid telephony or Cloud calling solution that's designed and delivered to suit your requirements.



Improve employee productivity and collaboration, with the ability to streamline and integrate platforms into a single tool to manage collaboration across channels in any location — including Microsoft Teams, phone, contact centre and more.



Pay as you go and grow, with transparent pricing, flexible agreements, and the scalability you need.



Deliver an optimised client experience to your residents that keeps them engaged and connected with your agency.

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**Struggling with poor resident engagement and call times?  
Empower your staff with the right contact centre technology.**

# Accelerate and automate service delivery in the Cloud

The key to optimising everything from performance and service delivery, to agility and continuity, lies in an effective Cloud strategy that lets you migrate seamlessly and adapt with ease.

By empowering you with the right Cloud for the right workload, Nexon enables you to boost efficiency through automation, allowing you to modernise and accelerate your service delivery while meeting your agency's mandate.

Our expert consultants help local councils do more, with efficient Cloud solutions that eliminate silos, enhance security, and let you optimise and manage your data and applications with less cost and complexity.



Access the right mix of Cloud services and Cloud-ready infrastructure to deliver on the expectations of your community and employees.

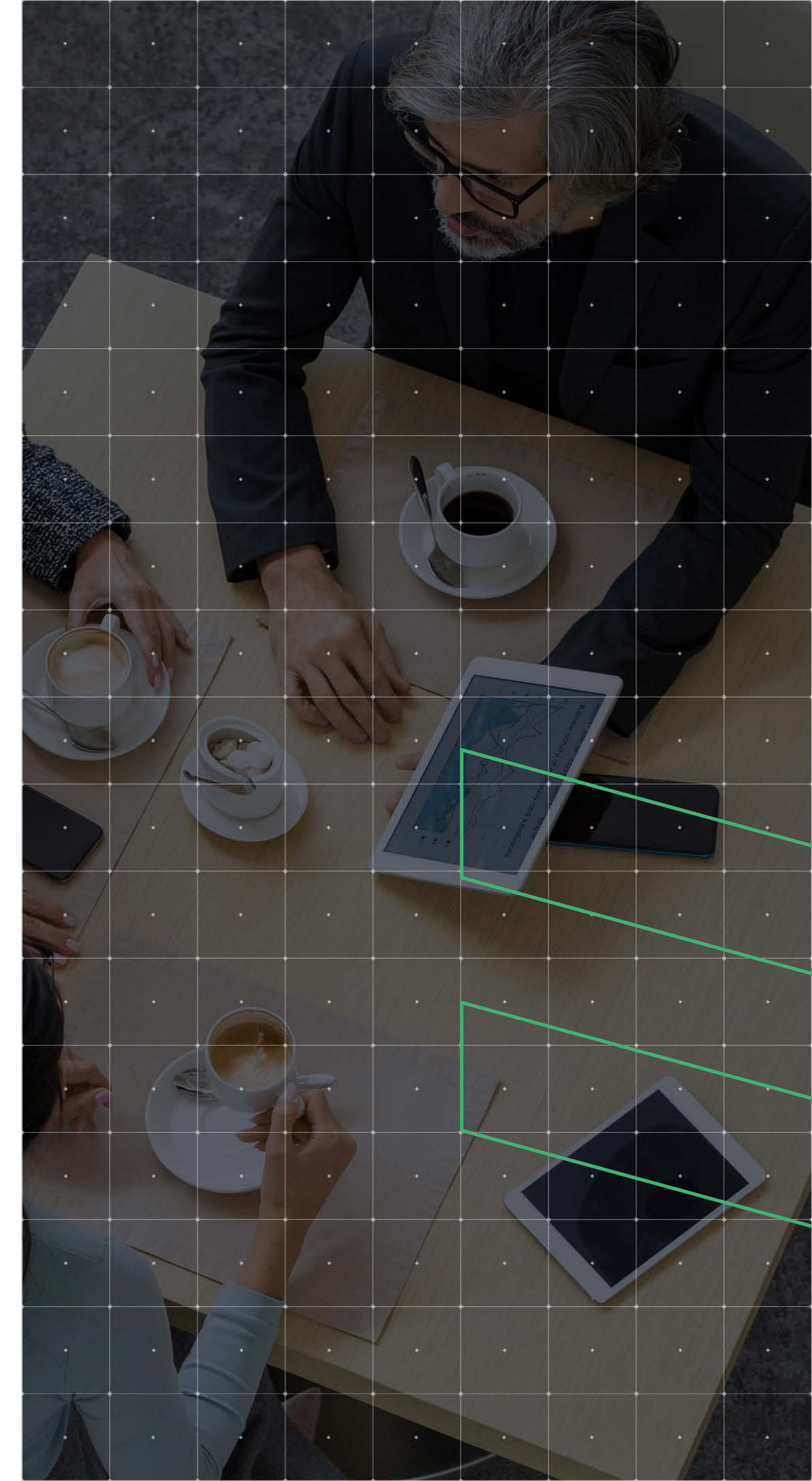


Optimise productivity, continuity and performance, and elevate service delivery through automation.

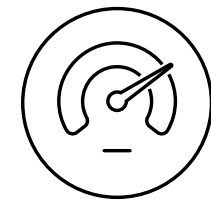


Boost agility with scalable Cloud solutions based on flexible infrastructure to suit your organisational needs.

**Looking for greater clarity on your move to the Cloud? We can help you plan your journey with our Cloud Strategy and Optimisation Assessments.**

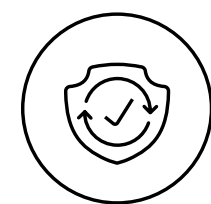


## Bringing innovation to your government agency



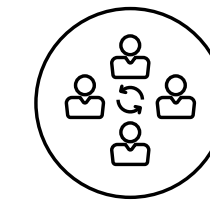
### Improve speed and availability everywhere

- Optimise your network with flexible, agile and secure infrastructure
- Enhance connectivity while maintaining security
- Deliver applications from wherever they are



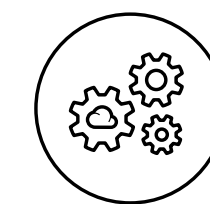
### Protect against cyber security threats

- Understand and mitigate risk with tailored security solutions
- Earn and maintain community trust by keeping data protected
- Prevent cyber security threats while ensuring continuous service delivery



### Enhance community engagement

- Enrich the client experience with modern, streamlined communication options
- Improve employee collaboration and productivity with seamless communication
- Benefit from scalable, flexible solutions that fit the needs of your organisation



### Achieve efficiency through automation

- Be equipped with a comprehensive Cloud strategy for a smooth migration
- Meet resident and staff needs with the right mix of Cloud services
- Boost productivity, efficiency and performance with powerful automation

# Why Nexon?

As an end-to-end digital consulting and managed services partner with proven expertise in local government, Nexon helps councils quickly meet their mandates while delivering an optimal experience to both residents and employees.

Our uniquely broad suite of solutions enables us to deliver the secure, reliable and integrated solutions that local government organisations need; but it's our engagement model that really sets us apart because, ultimately, we care.

## Certifications



ISO 9001:2015 Quality Management Systems  
 ISO/IEC 27001:2013 Information and Communication Technology (ICT) Solutions and Support Services  
 ISO 14001:2015 Environmental Management  
 ISO 45001:2018 Occupational Health and Safety  
 CREST Penetration Tester

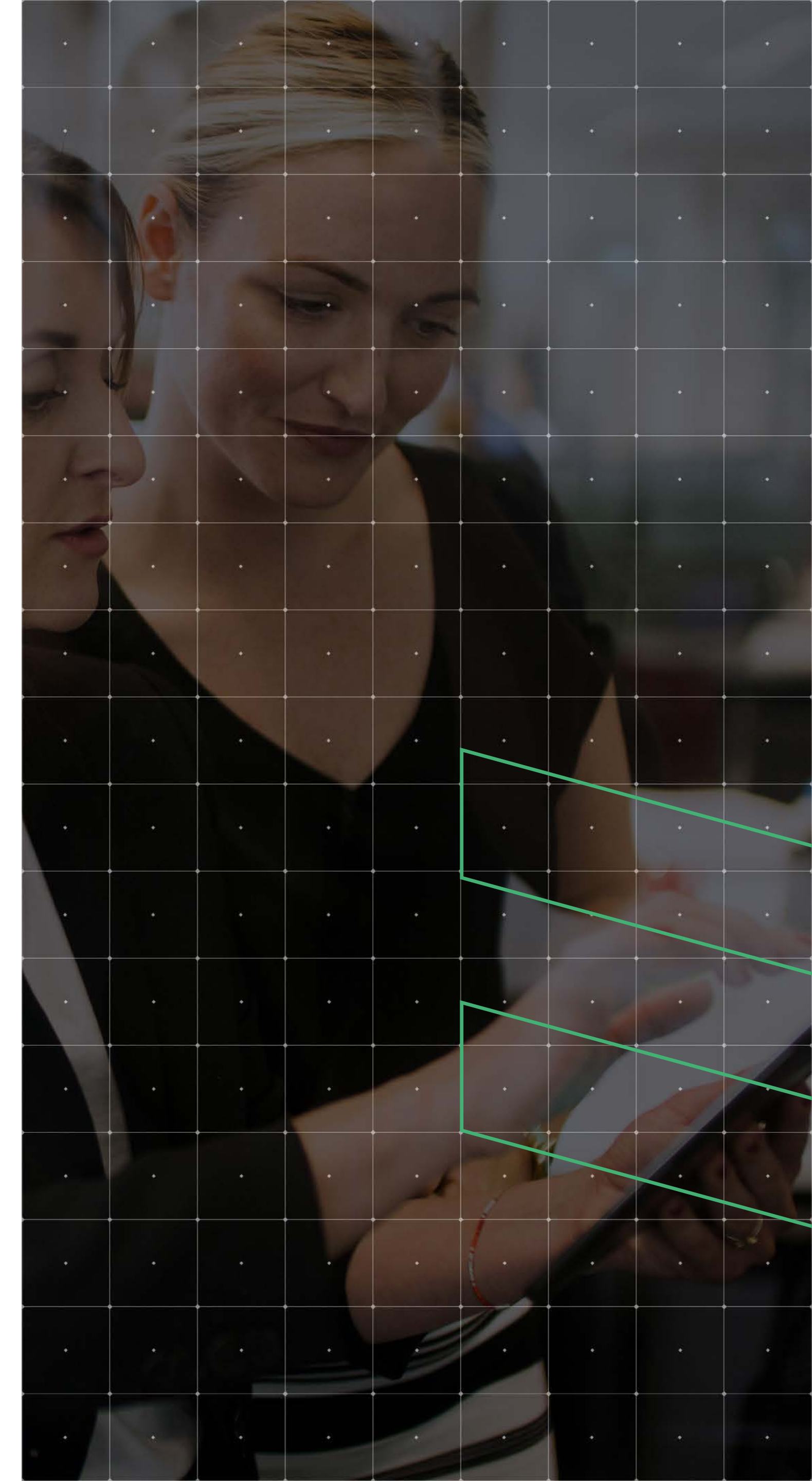
## Government contracts, initiatives and accreditation



NSW (SCM0020, buy.nsw)  
 VIC (MAV, e-services)  
 WA (WALGA)  
 QLD (ICT SS SS1303 - GOVT, BUS248-0415 B - ICT, BUS248-0415 D - ICT)  
 Federal DTA ICT Panels Hardware-Telco-Cloud-Software-Services

## Government sector Initiatives

IRAP CSCM : DevOps  
 Accredited Vetting Agency (DISP)





## Some of our technology partners

Behaving as an integral team member on all IT-related matters, we adopt the right mix of technology, partners, and support to help clients navigate an unpredictable and competitive business.





# Look to the future, with Nexon

To find out more about our full suite of integrated technology solutions for local government, contact a Nexon expert today.

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