

Annexure A - Consent

incident management;

(a)

By executing this letter, you hereby provide your consent to Nexon Asia Pacific Pty Ltd to allow data stored in the course of your engagement to be accessed from outside Australia by independent offshore company(s) contracted by Nexon Asia Pacific Pty Ltd for the purposes of providing offshore management and service desk support, including but not limited to the following systems:

	(b)	request management;	
	(c)	first call resolution;	
	(d)	knowledge management systems;	
	(e)	third party management and escalations;	
	(f)	self-service portals; and	
	(g)	service positioning.	
Date:			
	ire of Dii		Signature of Director/Secretary
Name o	of Directo	or	Name of Director/Secretary